



## IMPORTANT NOTICE OF WORKS

Date:

Reference: 57536972

Address:

Thorpe Wood House  
Thorpe Wood  
Peterborough  
Cambs

Dear customer

### Building resilience in the local water network

We are planning a vital scheme to install **1km of reinforcement water mains** in your area. This will enable us to pump a higher volume of water into the network; ensuring we can maintain water supply and pressure as the population in the area grows.

This means our engineers will be working in your area over the coming weeks/months. We are planning to begin this vital work on **03 August 2020** and it will take approximately **8 weeks** to complete.

### Things you need to know

We have planned this scheme to have minimal disruption to your community; with most of the pipe being installed in fields. However, there are 2 small sections of work which will impact the highway:

- **Brantham Bridge, 2-way traffic lights, 01– 21 Sept 2020**
- **Stutton Lane, Road closure, 07 - 18 Sept 2020**

Our work will begin near Brantham Bridge where we need to make connections into the existing water network located in the highway. Work will continue in fields adjacent to the A137 before reaching the junction with Stutton Lane where our final connection into the network will be made. Please see enclosed map for pipeline and diversion route.

Access to properties will always be maintained for residents and businesses on Sutton Lane from the East.

As this work is taking place near your property, as shown on the enclosed map; you may see and/or hear us working. Our teams are following social distancing guidelines and we ask our customers to follow these too and avoid approaching our teams while they work.



Registered Office  
Anglian Water Services Ltd  
Lancaster House, Lancaster Way,  
Ermine Business Park, Huntingdon,  
Cambridgeshire. PE29 6XU  
Registered in England  
No. 2366656.

**an AWG Company**

### **Keeping you informed**

We've set up an In Your Area post where you'll find details of where we'll be working, along with all the other details you may want to know. Please visit [www.anglianwater.co.uk/yourarea](http://www.anglianwater.co.uk/yourarea)

Please ensure once you have typed your location in the top right search bar, that you click Maintenance and Improvements on the Key; this will bring up the post.

### **Coronavirus**

As we continue to stay alert to protect lives from the Coronavirus, we want to reassure you that we continue to work hard providing one of life's essential services - keeping taps flowing, toilets flushing and drains draining.

We have a dedicated team of operational experts who will be continuing to work in your area to keep our pipes, pumps and equipment running so we can all turn on the tap without a second thought.

Our responsibility for such an essential service is something we take very seriously, as is the safety of our customers and our colleagues. Our teams will be following government advice on social distancing while at work, and they will be limiting direct contact with customers unless it's essential.

If you're self-isolating, our teams will take the necessary precautions if we do need to visit you. Our priority is always to keep both you and our colleagues safe.

From all of us at Anglian Water, we wish you and your families well.

Yours sincerely,

**Becky Housden**

Customer Service Co-Ordinator